

Preparing for Leased Laptop Replacement

Our leasing flow

Most of our leased computer equipment are leased for 3 years. Currently, our Dell laptops are the exception at 4 years.

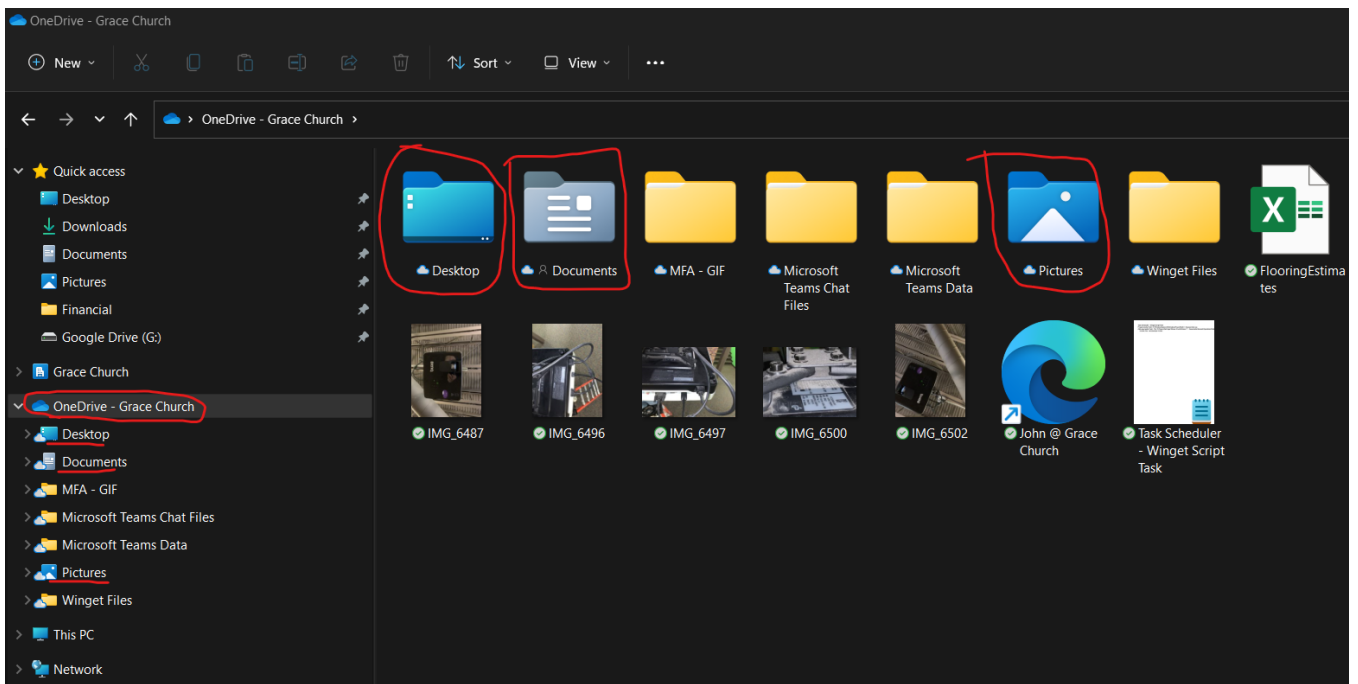
When your lease is up

When they come due, Grace IT will send a notice to you letting you know that the lease on your laptop is coming up and we will need to give you a replacement. We will typically give the heads up around a month before we need to return them, and then reminders later on if necessary.

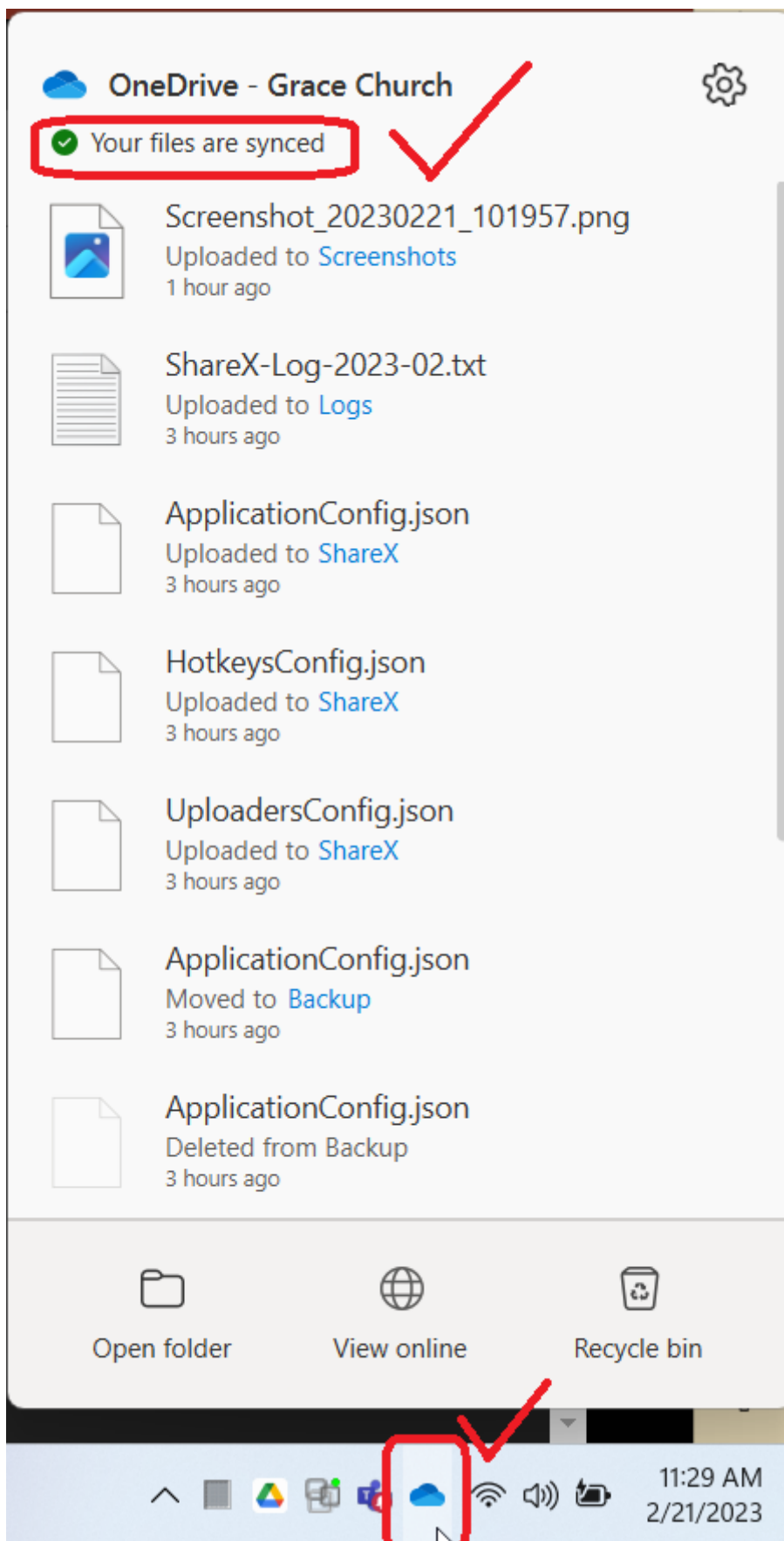
Prepare for your Swap

To help prepare for this, here are some steps you can take:

1. Please make sure you have everything you need backed up to your Business OneDrive folder, see picture below for an example of what one's Business OneDrive folder may look like (Notice that Onedrive, if you are using a Windows PC, *automatically* backs up your Documents, Pictures, and Desktop folders, but *only* these folders out of all your Library folders. So, for example, if you have files in your Downloads, Videos, or Music folders that you still need—please move them into one of your OneDrive folders if you wish to hang onto them):



We will be using OneDrive to carry over your files to your new computer. Make sure your OneDrive application is running with no issues/errors reported to ensure that your files are being backed up and synced to the cloud!



If it is not running, please search and open OneDrive from the Start menu on Windows, or from Launchpad on MacOS. If it doesn't load up, please raise a support ticket with Grace IT to help you get that fixed.

[illegible]

2. Once you are signed into your new laptop it will setup your desktop environment automatically for you, including OneDrive.
3. If you are on a windows laptop, it should also try to reinstall some of your programs you had on your old laptop. If you have certain software configurations or bookmarks you want copied over, you will need to do that yourself. For Google Chrome you can either [Make a Google account](#) to [Sync Bookmarks and Other Browser Settings Automatically](#), or export them to a file you can use to later import them onto your new laptop, preferably to OneDrive so that it is there ([Import bookmarks & settings - Google Chrome Help](#)). If you are signed into the Edge Browser with your GraceOhio account, then any of your Edge settings and history will transfer over.
4. To add back your SharePoint folders you were syncing to your old laptop, please refer to this KB guide: [How to Sync and Favori... | Grace Church KB \(gracechurches.org\)](#)
5. Please let Grace IT know a good time to get you swapped out. We do need to get you signed in to your new laptop to get you setup with it and to initialize your laptop, so please be prepared to either enter in your credentials a couple of times, or to provide your desired password and/or (Windows) PIN code. Once you are signed into the laptop, it will start to receive policies, scripts, programs, and printers in the background.
6. If you were using a Mac, please [disconnect your Apple ID completely](#) from it *if you signed into it using that*. Turn off "Find my Device", or [Activation Lock](#), if this is enabled. We will be charged a casualty fee if the device is still locked under your Apple ID since it cannot

be remarketed.

We will handle the data wiping your old computer for you before shipping the computer back to the lessors, so you do not need to worry about that. Though if you were using a Mac, please make sure you followed the procedures of disassociating your device from your Apple ID. **[This Mac check is EXTREMELY important.](#)**

If you have questions about this, please let us know.

Deactivating Activation Lock on MacBook - From MacBook

You can disable Mac Activation lock directly on your Mac. Below details how to do this in 5 steps:

[Deactivating Activation... | Grace Church KB \(gracechurches.org\)](#)

House Keeping Items

Since Grace IT has multiple laptops that we need to swap out from multiple people, it is important that we get you swapped out swiftly. To help make the swap transition smooth for everyone, please follow these other points for swapping:

[Returning your Laptop | Grace Church KB \(gracechurches.org\)](#)

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