

CheckIn Station - PushPay FAQ / Troubleshooting Article

This is CCB Church's / Pushpay's resource for setting up, operating, and diagnosing CheckIn stations. This isn't just limited to the hardware side of things, but also includes information surrounding the CheckIn interface itself, including customizing labels, creating Room Roster reports, and figuring out CheckIn errors like "No events found".

[FAQ - Check-In \(pushpay.com\)](#)

We used to primarily use Dymo Printers for CheckIn Stations, but we are now using Brother QL 700/800 series printers, with some Campuses using either the Continuous or Die-Cut labels. They function pretty much the same as the Dymo Printers talked about in PushPay's documentation.

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